

# Goodwill Industries of Denver's Essential Soft Skills for Employment



COLORADO STATE UNIVERSITY  
ONLINE

## Overview

This program offers soft skills training through seven online courses, giving you a foundation of knowledge and tools to be a valuable employee. You will learn to:

- Identify your strengths and weaknesses
- Communicate with supervisors, coworkers, and customers/clients
- Manage conflict at work and home
- Define ethics and values, and develop your own personal code of ethics
- Work effectively in a team
- Use positive stress management techniques
- Improve your self-motivation and professional attitude

## How the program works

For every soft skills training course you successfully complete, you earn a digital badge that can be displayed on your resume, social media profiles, and online portfolio. This allows employers to click on the badges, see exactly what you learned, and see that you gained these skills through Goodwill Industries and CSU — two well-known and respected organizations.

You may opt to register for groups of courses together to save money on tuition. When you do this, you can earn “quest badges” that indicate you learned a group of skills.

You can also register for all the courses in the program to earn a “mastery badge.” When you complete the mastery badge, you demonstrate that you have a well-rounded base of employability skills, increasing your value in the job market.



## Delivery

Online

## Tuition

Mastery Badge (all courses) – \$421

Quest Badge (group of courses) – \$189-\$252

Trek Badge (individual course) – \$70

Tuition for the full program may vary based on savings earned by bundling courses.

## Time frame

Mastery Badge – 7 weeks

Quest Badge – 2-3 weeks

Trek Badge – 1 weeks

## Badge expiration

Badges in this program expire after three years from the date earned to ensure up-to-date knowledge.

## More info

[online.colostate.edu/badges/essential-soft-skills](https://online.colostate.edu/badges/essential-soft-skills)

## Contact

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## Curriculum

### Mastery Badge (full program)

**BSBB 1000** – Goodwill Industries of Denver's Essential Soft Skills for Employment (Mastery Badge) | \$421

The Mastery Badge includes all courses in the program. Receive the best value by registering for the full program all at once.

### Quest Badges (groups of courses)

Quest Badges include groups of courses bundled together for a discounted price. These badges help you specialize in specific topic areas.

**BSBB 1001** – Build Your Professional Portfolio (Quest Badge) | \$252  
Bundle includes:

- **BSBB 1002** – Strengths, Weaknesses, and Skills Development (Trek badge)
- **BSBB 1003** – Values and Ethics (Trek badge)
- **BSBB 1004** – Communication (Trek badge)
- **BSBB 1005** – Teamwork (Trek badge)

**BSBB 1010** – Attitude, Stress, Conflict, and You (Quest Badge) | \$189  
Bundle includes:

- **BSBB 1011** – Positive and Professional Attitude (Trek badge)
- **BSBB 1012** – Stress Management (Trek badge)
- **BSBB 1013** – Conflict Resolution Basics (Trek badge)

### Trek Badges (individual courses)

Pick individual badges based on your interests and needs. Each individual Trek Badge earned will apply toward a Quest Badge, as well as the Mastery Badge.

- **BSBB 1002** – Strengths, Weaknesses, and Skills Development (Trek badge) | \$70
- **BSBB 1003** – Values and Ethics (Trek badge) | \$70
- **BSBB 1004** – Communication (Trek badge) | \$70
- **BSBB 1005** – Teamwork (Trek badge) | \$70
- **BSBB 1011** – Positive and Professional Attitude (Trek badge) | \$70
- **BSBB 1012** – Stress Management (Trek badge) | \$70
- **BSBB 1013** – Conflict Resolution Basics (Trek badge) | \$70

## What is a digital badge?

A digital badge is a visual representation of skills or knowledge you have gained. You earn a digital badge each time you successfully complete one of a variety of our short online courses.

CSU's digital badge programs allow you to customize your education to meet your specific needs and interests. Take the courses you want to take, and build your own unique set of credentials.

Badges earned through CSU are organized in a hierarchy that you can build upon:

**Trek Badges** – Earn Trek badges for each single course completed.

**Quest Badges** – Earn Quest badges for completing either a single course or a group of courses, depending on the program.

**Mastery Badge** – Earn a Mastery badge upon completion of all courses within a program.

## How can CSU's digital badges be used?

Once you earn them, you can share your digital badges among your professional and personal network. Display them on your resume, online portfolio, website, and social media pages.

The badges you display in digital locations are clickable, linking to where they are stored in [Mozilla Backpack](#). This allows others to see details about what you learned, and that your credentials were earned from CSU. Think of this as an alternative to transcripts.