

Conflict Resolution and Mediation

Graduate Certificate



COLORADO STATE UNIVERSITY
ONLINE

Overview

Upon completion of the program, you'll have a better understanding of:

- The formal process of mediation as a specific method of conflict resolution, including the specific steps needed to come to a formal, written resolution.
- The process of mediation as a facilitator, allowing those involved in the conflict to shape the solution, rather than assigning one as an arbitrator.
- Fundamental communication skills especially important in conflict management, such as listening, checking for accuracy in what you've heard, asking open-ended questions, reflecting, and hearing wholly and empathetically.
- Key negotiation, problem-solving, and conflict resolution skills that are transferable to a variety of fields, and can help you in nearly any career.

Courses successfully completed as part of the conflict resolution and mediation certificate may also count toward elective credit hours required for completion of CSU's Master of Social Work.

Curriculum

This online conflict resolution certificate requires nine credits and consists of two phases of courses. Phase I includes the Fundamentals of Mediation course, which provides 40 hours of foundation material recommended by many mediation organizations including the Mediation Association of Colorado. Phase II includes advanced skills courses.

Phase I - Required course:

- SOWK 551 – Fundamentals of Mediation (3 cr.)

Phase II - Select two of the following courses:

- SOWK 552 – Conflict Management: Health and Elder Care (3 cr.)
- SOWK 553 – Multi-Party Conflict Resolution (3 cr.)
- SOWK 554 – Conflict Resolution in the Workplace (3 cr.)
- SOWK 556 – Divorce and Family Mediation (3 cr.)

Delivery

Online

Credits

9 credits

Tuition

\$689 per credit

- Includes [Student Services](#)
- [Fees](#) assessed separately
- [Financial aid](#) is available; eligibility determined on an individual basis

Time frame

Can be completed in 3 semesters

Completion requirements

Successful completion of 9 credits from the appropriate courses

More info

online.colostate.edu/certificates/conflict-resolution-mediation-certificate

Contact

Danielle Keller
Student Success Coach
danielle.keller@colostate.edu
(970) 825-1658

How to Apply

Conflict Resolution and Mediation - Graduate Certificate



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Application Deadlines

Fall semester: **August 1** Spring semester: **January 1** Summer semester: **May 1**

Students can begin the program in the fall, spring or summer semesters and applications are reviewed as they are received.

1 Review Admission Requirements

The conflict resolution and mediation graduate certificate requires students to have a bachelor's degree from a regionally accredited institution before applying.

2 Complete Online Application

Complete the [online graduate application](#) and pay the nonrefundable application processing fee (payable online).

- Select "Conflict Resolution and Mediation (Certificate) – Distance" when choosing the Program of Study. (Note: You must first select "Certificate" at the top.)

3 Request Transcripts

Request one official transcript from the institution where you earned your bachelor's degree. Transcripts from Colorado State University are not required. Official transcripts can either be mailed in or sent as e-transcripts.

Send e-transcripts to: gradadmissions@colostate.edu

Send paper copies to:
Graduate Admissions
Colorado State University – Office of Admissions
1062 Campus Delivery
Fort Collins, CO 80523-1062

Check Your Application Status

View your [application status](#) at any time to ensure your application checklist is complete or to check on updates. Once your complete application, including supporting materials, is received, the department admission committee will review your application and notify you of their decision.

Information for International Students

See [website](#) for test score and transcript requirements.

